



Please update your records with R2's new address

This quotation has been created for:

Company Name:	CUSTOMER NAME	Date:	DATE
Location:	SITE LOCATION	Revision N°:	1V0
Description:	EMOS® Asset Management Database software license		
Contact Person:	CUSTOMER CONTACT NAME		

Item #	Qty	Part N°	Item Description	Units	Unit Price	Sub-Total
--			EMOS® SOFTWARE			
001	1	SW310	EMOS® Asset Management Database, fully configured (fixed license)	ea		
-----			SERVICE(S)			
002	8	SP943	Remote Technical Assistance (per hour) - Installation	hr		
003	8	SP943	Remote Technical Assistance (per hour) - Training	hr		
-----			NOTE(S)			
			See Page 2 of this quote for more details regarding this offer.			
			Travel & Living Expenses will be charged at Cost + 10% administrative fee.			
						Sub-Total

Please reference quote number when placing order.

R2 Sales Contact: _____
 R2 SALES CONTACT

TOTAL
 Currency: USD

Terms and Conditions:

Delivery:	TO BE DETERMINED
Payment terms:	Net 30 days after receipt of invoice <i>Late payments will be subject to interest of 1.5% per month.</i>
Exclusions:	Shipping, taxes, duties, storage (if applicable)
Validity:	Valid for 30 days

*EMOS® Software products come with 1 year of Support (from date of installation), renewable on an annual basis.
 EMOS® Hardware is supported by a warranty of 12 months following delivery ("delivery" is denoted according to Incoterms of order).
 Please note that R2 requires a minimum order of \$400.00*

QUOTATION

SPRXXX_1V0



MORE
THAN JUST
MONITORING

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NOTES

- Regular business hours are from 8AM to 6PM (EST), Monday to Friday
- Customer must provide suitable remote access to all R2 computers
- Customer must provide adequate resources on their site for efficient work performance
- It is the Customer's responsibility to clearly indicate start and stop time of each remote session and communicate if a session must end earlier than scheduled
- A timesheet will be provided to customer for approval prior to invoicing*
- remote sessions are to be planned well in advance of the session, as early as possible in the project schedule, with consideration for both R2's & the Customer's availability.

Any adjustments to the scheduled sessions should take into account the following:

- Remote sessions during regular business hours may be revised at most 2h in advance of scheduled session
- Remote sessions outside regular business hours may be revised at most 4h in advance of scheduled session.
- Any adjustment to scheduled session which will fall between 12AM and 8AM must be agreed upon at least 2 days in advance
- Remote session requests outside regular business hours will be billed 3h minimum

*R2 estimates that this support will take the time as quoted here, however, actual time as required, will be invoiced following the completion of the service.