

## R2 - Support and Maintenance Agreement



### Technical Support includes :

- Support team with extensive experience and knowledge of electrolysis process;
- Access to our Help Desk via web request;
- Software Update/ or Service Pack at no additional charge;
- Standard availability 7 : 00 AM to 23 : 00 PM GM+1 Monday to Friday;
- Option for Annual Site Inspection.

“ With the Support and Maintenance Agreement we can easily help your company to manage your operation’s critical assets.”

R2  
World Trade Center  
380 Saint-Antoine West Suite 7500  
Montreal, QC H2Y 3X7  
Canada  
T: +1.514.987.1303  
Toll free in North America:  
+1.888.720.0072  
F: +1.514.987.1305  
E: [info@r2.ca](mailto:info@r2.ca) or [sales@r2.ca](mailto:sales@r2.ca)